

State	Abbrev.	Contact Information:	Complaint Procedure Information:
Alabama	AL	<p>DUAL AUTHORITY: Alabama Department of Postsecondary Education (ADPE) Office of Private School Licensing Division Annette McGrady, License Specialist Phone: (334) 293-4651 Email: Annette.mcgrady@dpe.edu Website: http://www.accs.cc/psoverview.aspx</p> <p>AND</p> <p>Alabama Commission on Higher Education (ACHE) Office of Institutional Effectiveness and Planning P.O. Box 302000 Montgomery, AL 36130-2000 Phone: (334) 242-2179 Phone: (334) 242-1998 Fax: (334) 242-0268 Email: Elizabeth.french@ache.alabama.gov or deborah.nettles@ache.alabama.gov or tim.vick@ache.alabama.gov Agency Website: http://www.ache.state.al.us/</p>	<p>Alabama Commission on Higher Education (ACHE)</p> <p>http://www.accs.cc/complaintform.aspx</p> <p>or</p> <p>http://www.ache.alabama.gov/AboutUs/ContactInfo.htm</p>
Alaska	AK	<p>Alaska Commission on Postsecondary Education 3030 Vintage Boulevard Juneau, AK 99801 Phone: (907) 465-6763 Phone (907) 465-6741 Phone: (907) 465-2962 Toll-Free: (800) 441-2962 Fax: (907) 465-5316 Email: kris.cole@alaska.gov Email: joanne.hayden@alaska.gov Email: eed.acpe-ia@alaska.gov Email: customer_service@acpe.state.ak.us Website: http://akadvantage.alaska.gov</p>	<p>Alaska Commission on Postsecondary Education</p> <p>http://akadvantage.alaska.gov/</p>
Arizona	AZ	<p>Arizona State Board for Private Postsecondary Education Keith Blanchard, Deputy Director Phone: (602) 542-2399 Phone: (602) 542-5769 Email: teri.stanfill@azppse.gov Email: keith.blanchard@azppse.gov Website: http://www.azppse.state.az.us/licensure_requirements.asp</p>	<p>Arizona State Board for Private Postsecondary Education</p> <p>http://azppse.state.az.us/student_info/compliance.asp</p>
Arkansas	AR	<p>Arkansas Department of Higher Education Phone: (501) 371-2012 Email: znette.douglas@adhe.edu Website: http://www.adhe.edu</p>	<p>Arkansas Department of Higher Education</p> <p>http://www.adhe.edu/divisions/academicaffairs/Pages/aa_certification.aspx</p>
California	CA	<p>Bureau for Private Postsecondary Education Phone: (916) 431-6905 Email: joanne.wenzel@dca.ca.gov Website: http://www.bppe.ca.gov</p>	<p>Bureau for Private Postsecondary Education</p> <p>http://www.bppe.ca.gov/enforcement/complaint.shtml</p>
Colorado	CO	<p>Colorado Department of Higher Education Suite 1600 1560 Broadway Denver, CO 80202 Phone: (303) 866-2723 Fax: (303) 866-4266 Email: heather.delange@dhe.state.co.us Email: executivedirector@dhe.state.co.us Website: http://highered.colorado.gov/</p>	<p>Colorado Department of Higher Education</p> <p>http://highered.colorado.gov/Academics/Complaints/default.html</p>
Connecticut	CT	<p>Department of Higher Education</p>	<p>Department of Higher</p>

		61 Woodland Street Hartford, CT 06105-2326 Phone: (860) 947-1816 Fax: (860) 947-1310 Email: psantoro@ctdhe.org Website: http://www.ctohe.org/	Education http://www.ctohe.org/StudentsFamilies/StudentsFamilies.shtml
Delaware	DE	Delaware Higher Education Office Phone: (302) 735-4120 Toll-Free: (800) 292-7935 Fax: (302) 739-5894 Email: mlaffey@doe.k12.de.us Website: http://www.doe.k12.de.us/dhec/	Delaware Department of Education http://www.doe.k12.de.us/infosuites/students_family/dheo/contactus.shtml
District of Columbia	DC	Office of the State Superintendent of Education - Education Licensure Commission Phone: (202) 724-2095 Email: robin.jenkins@dc.gov Website: http://osse.dc.gov	Office of the State Superintendent of Education - Education Licensure Commission http://osse.dc.gov/service/parents-and-students-0
Florida	FL	Florida Department of Education Commission for Independent Education Sam Ferguson, Executive Director 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Phone: (850) 245-3200 Email: susan.hood@fldoe.org or max.ketterman@fldoe.org or sam.ferguson@fldoe.org Website: http://www.fldoe.org/cie	Florida Department of Education Commission for Independent Education http://www.fldoe.org/cie/complaint.asp
Georgia	GA	Non-Public Postsecondary Education Commission 2082 East Exchange Place, Suite 220 Tucker, Georgia 30084-5305 Phone: (770) 414-3300 Phone: (770) 414-3208 Fax: (770) 414-3309 Email: ccam@npec.state.ga.us or billc@npec.state.ga.us Website: http://www.gnpec.org	Non-Public Postsecondary Education Commission http://www.gnpec.org/MainMenu.asp
Hawaii	HI	State Postsecondary Education Commission Office of the Board of Regents Room 209 2444 Dole Street Honolulu, HI 96822-2302 Phone: (808) 586-3230 Phone: (808) 956-8213 Fax: (808) 956-5158 Email: bor@hawaii.edu or ppang@hawaii.edu Website: http://www.hawaii.edu/offices/bor/	Department of Commerce and Consumer Affairs http://hawaii.gov/dcca/ocp/consumer_complaint
Idaho	ID	State Coordinator for Private Colleges and Proprietary Schools Phone: (208) 332-1587 Email: harv.lyter@osbe.idaho.gov Website: http://www.boardofed.idaho.gov/	Idaho State Board of Education http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp
Illinois	IL	Illinois Board of Higher Education Phone: (217) 557-7350 Phone: (217) 782-2551 Email: blankenberger@ibhe.org Email: info@ibhe.org Website: http://www.ibhe.org http://www.ibhe.org/Academic%20Affairs/distanceEd/default.htm	Illinois Board of Higher Education http://www.ibhe.org/consumerInfo/complaint.htm
Indiana	IN	Indiana Commission for Higher Education (CHE) Ken Sauer, Ph.D.	Indiana Commission for Higher Education

		Senior Associate Commissioner for Academic Affairs Suite 550 101 West Ohio Street Indianapolis, IN 46204-1984 Phone: (317) 464-4400 Fax: (317) 464-4410 Email: jennifers@che.in.gov or kens@che.in.gov Website: http://www.che.in.gov/	http://www.in.gov/cpe/files/sf39280-complaint.pdf
Iowa	IA	Iowa College Student Aid Commission Fourth Floor 200 10th Street Des Moines, IA 50309 Phone: (515) 725-3413 Phone: (515) 725-3400 Fax: (515) 725-3401 Email: Carolyn.small@iowa.gov Email: info@iowacollegeaid.org or keith.greiner@iowa.gov Website: http://www.iowacollegeaid.gov/	Iowa College Student Aid Commission http://www.iowacollegeaid.gov/constituentrequest.asp
Kansas	KS	Kansas Board of Regents Curtis State Office Building Suite 520 1000 SW Jackson Street Topeka, KS 66612-1368 Phone: (785) 296-4917 Phone: (785) 296-1529 Phone: (785) 296-3421 Fax: (785) 296-0983 Email: jjohnson@ksbor.org or cpuderbaugh@ksbor.org Email: chaugness@ksbor.org or kgeier@ksbor.org Website: http://www.kansasregents.org/	Kansas Board of Regents http://www.kansasregents.org/private_postsecondary_complaint_process
Kentucky	KY	Kentucky Council on Postsecondary Education 1024 Capital Center Drive, Suite 320 Frankfort, Kentucky 40601 Phone: (502) 573-1555, ext. 350 Fax: (502) 573-1535 Email: sarah.levy@ky.gov Email: https://cpe.custhelp.com/app/ask Website: http://cpe.ky.gov/institutions/	Kentucky Council on Postsecondary Education http://cpe.ky.gov/policies/academicpolicies/licensure.htm
Louisiana	LA	Louisiana Board of Regents Dr. Larry Tremblay, Deputy Commissioner for Planning, Research and Academic Affairs 1201 N. Third Street, Suite 6-200 Baton Rouge, LA 70802 Phone: (225) 342-4253 Email: larry.tremblay@la.gov Website: http://regents.state.la.us	Louisiana Board of Regents http://www.regents.doe.louisiana.gov/index.cfm?md=pagebuilder&tmp=home&pid=21&pnid=0&nid=7
Maine	ME	Maine Department of Education Phone: (207) 624-6846 Email: harry.osgood@maine.gov Website: http://www.maine.gov/education/highered/DegGrant/DeqGrantAuth.htm	Maine Department of Education http://www.maine.gov/education/highered/Contact/Contact.htm
Maryland	MD	Maryland Higher Education Commission Suite 400 839 Bestgate Road Annapolis, MD 21401-3013 Phone: (410) 260-4536 Phone: (410) 260-4500 Phone: (410) 260-4533 Fax: (410) 260-3200 Email: gsegura@mhec.state.md.us Email: jlyons@mhec.state.md.us Email: sblansha@mhec.state.md.us Website: http://www.mhec.state.md.us/	Maryland Higher Education Commission http://mhec.maryland.gov/career/pcs/gripe.asp
Massachusetts	MA	Board of Higher Education Room 1401 One Ashburton Place Boston, MA 02108-1696 Phone: (617) 994-6922 Phone: (617) 994-6937	Massachusetts Board of Higher Education http://www.mass.edu/foirstudents/complaints/co

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Michigan	MI	Michael Beamish, Postsecondary Education Manager Michigan Department of Energy, Labor & Economic Growth Bureau of Workforce Transformation Lifelong Learning Division 201 North Washington Square, 2nd Floor Lansing, MI 48913 (48933) Phone: (517) 241-6806 Email: beamshm@michigan.gov Website: http://www.michigan.gov	Department of Labor and Economic Growth Office of Postsecondary Services, Proprietary School Unit http://www.michiganps.net/complaint.aspx
Minnesota	MN	Minnesota Office of Higher Education Suite 350 1450 Energy Park Drive St. Paul, MN 55108-5227 Phone: (651) 259-3976 Phone: (651) 259-3901 Toll-Free: (800) 657-3866 Fax: (651) 642-0675 Email: brian.geraghty@state.mn.us or goerge.roedler@state.mn.us Email: karen.buehre@state.mn.us or barb.schlaefel@state.mn.us Website: http://www.ohe.state.mn.us/	Minnesota Office of Higher Education http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	MS	Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39213 Phone: (601) 432-6372 Phone: (601) 432-6623 Email: mdykes@ihl.state.ms.us Email: commissioner@ihl.state.ms.us Website: http://www.mississippi.edu/mcca/	Mississippi Commission on College Accreditation http://www.mississippi.edu/mcca/
Missouri	MO	Missouri Department of Higher Education 3515 Amazonas Drive Jefferson City, MO 65109 Phone: (573) 751-2361 Toll-Free: (800) 473-6757 Fax: (573) 751-6635 Email: leroy.wade@dhe.mo.gov Email: info@dhe.mo.gov Website: http://www.dhe.mo.gov/	Missouri Department of Higher Education http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
Montana	MT	Montana University System, Montana Board of Regents 2500 Broadway P.O. Box 203201 Helena, MT 59620-3201 Phone: (406) 444-0311 Phone: (406) 444-6570 Fax: (406) 444-1469 Email: tgibson@montana.edu or lybrown@montana.edu or sstearns@montana.edu Website: http://www.mus.edu/	Montana University System, Montana Board of Regents http://www.mus.edu/contacts.asp
Nebraska	NE	Nebraska Department of Education Private Postsecondary Career Schools Phone: (402) 471-4825 Email: carol.grell@nebraska.gov Website: http://www.education.ne.gov/PPCS/	Nebraska Department of Education Private Postsecondary Career Schools http://www.education.ne.gov/PPCS/PPCS%20Forms.html
Nevada	NV	Nevada Commission on Postsecondary Education Phone: (702) 486-7330 Email: dperلمان@cpe.state.nv.us or tbreen@cpe.state.nv.us Website: http://www.cpe.state.nv.us	Nevada Commission on Postsecondary Education http://www.cpe.state.nv.us/CPE%20Complaint%20

			Info.htm
New Hampshire	NH	New Hampshire Department of Education Division of Higher Education and Higher Education Commission Phone: (603) 271-0257 Phone: (603) 271-2555 Email: patricia.edes@doe.nh.gov Website: http://www.education.nh.gov/highered/colleges/index.htm	New Hampshire Department of Education Division of Higher Education and Higher Education Commission http://www.education.nh.gov/highered/colleges/index.htm
New Jersey	NJ	New Jersey Commission on Higher Education 20 West State Street P.O. Box 542 Trenton, NJ 08625-0542 Phone: (609) 292-4310 Phone: (609) 292-2955 Fax: (609) 292-7225 Email: valerie.giraldi@che.state.nj.us or marguerite.beardsley@che.state.nj.us Website: http://www.state.nj.us/highereducation/index.htm	New Jersey Commission on Higher Education http://www.nj.gov/highereducation/about/Feedback.htm
New Mexico	NM	New Mexico Higher Education Department 1068 Cerrillos Road Santa Fe, NM 87505-1650 Phone: (505) 476-8442 Phone: (505) 476-8400 Toll-Free: (800) 279-9777 Fax: (505) 476-8453 TTY: (800) 659-8331 Email: stephanie.ellis@statenm.us or highered@state.nm.us or carlottam.abeyta@state.nm.us Website: http://hed.state.nm.us/	New Mexico Higher Education Department http://www.hed.state.nm.us/Complaint_3.aspx
New York	NY	Bureau of Proprietary School Supervision (BPSS) Phone: (518) 474-3969 Email: mborden@mail.nysed.gov Office of College and University Evaluation (OCUE) New York State Department of Education Ellen Zunon 5 North Mezzanine Albany, NY 12234 Phone: (518) 474-2593 Email: ezunon@mail.nysed.gov or bmeiner@mail.nysed.gov Website: http://www.highered.nysed.gov/ocue/ded/policies.html	Bureau of Proprietary School Supervision (BPSS) http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf Office of College and University Evaluation (OCUE) New York State Department of Education http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html
North Carolina	NC	University of North Carolina Board of Governors Maggie Ryan, Assistant Director of Licensure and Workforce Studies University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27514 Phone: (919) 962-4558 Email: mryan@northcarolina.edu Website: http://www.cfnc.org/ http://www.northcarolina.edu/aa_planning/licensure/index.htm	University of North Carolina Board of Governors http://www.northcarolina.edu/search.php?q%5Btext%5D=complaint&q%5Bjs%5D=%5C 1
North Dakota	ND	North Dakota University System 10th Floor, State Capitol	North Dakota University System

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Ohio	OH	Ohio State Board of Career Colleges and Schools 36th Floor 30 East Broad Street Columbus, OH 43215 Phone: (614) 466-7802 Phone: (614) 466-2752 Fax: (614) 466-2219 Email: john.ware@scr.state.oh.us or bpsr@scr.state.oh.us Website: http://scr.ohio.gov	Ohio State Board of Career Colleges and Schools http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx
Oklahoma	OK	Oklahoma State Regents for Higher Education Suite 200 655 Research Parkway Oklahoma City, OK 73104 Phone: (405) 225-9100 Toll-Free: (800) 858-1840 Fax: (405) 225-9230 Email: gwekke@osrhe.edu or communicationsdepartment@osrhe.edu or richardson@osrhe.edu Website: http://www.okhighered.org/	Oklahoma State Regents for Higher Education http://www.okhighered.org/current-college-students/complaints.shtml
Oregon	OR	Oregon Department of Education Phone: (503) 947-5600 Website: http://www.ode.state.or.us/home/	Oregon Department of Education http://www.ode.state.or.us/search/page/?id=325
Pennsylvania	PA	Pennsylvania Department of Education 12th Floor 333 Market Street Harrisburg, PA 17126-0333 Phone: (717) 787-5041 Fax: (717) 772-3622 TTY: (717) 783-8445 Email: ra-collunivseminfo@state.pa.us or plandis@pa.gov Website:	Pennsylvania Department of Education http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474
Rhode Island	RI	Rhode Island Board of Governors for Higher Education Phone: (401) 456-6010 Fax: (401) 456-6028 Email: dvellettri@ribghe.org Website: http://www.rribge.org	Rhode Island Board of Governors for Higher Education http://www.ribghe.org/students.htm
South Carolina	SC	South Carolina Commission on Higher Education Suite 200 1333 Main Street Columbia, SC 29201 Phone: (803) 737-2281 Phone: (803) 737-2260 Email: reshleman@che.sc.gov or cbrown@che.sc.gov or frontdesk@che.sc.gov Website: http://www.che.sc.gov/	South Carolina Commission on Higher Education http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf
South Dakota	SD	South Dakota Board of Regents Suite 200 306 East Capitol Avenue Pierre, SD 57501-2545 Phone: (605) 773-3455 Fax: (605) 773-5320 Email: paulg@ris.sdbor.edu or jim.shekleton@sdbor.edu or info@sdbor.edu or	South Dakota Board of Regents http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintFor

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Tennessee	TN	Tennessee Higher Education Commission Division of Postsecondary School Authorization (DPSA) Parkway Towers Suite 1900 404 James Robertson Parkway Nashville, TN 37243-0830 Phone: (615) 741-5293 Phone: (615) 253-8857 Phone (615) 253-8874 Phone: (615) 741-3605 Fax: (615) 741-6230 Email: Stephanie.bellard@tn.gov or Julie.woodruff@tn.gov Nicholas.cook@tn.gov or Lovella.carter@tn.gov Website: http://www.state.tn.us/the/	Tennessee Higher Education Commission http://tn.gov/the/Divisions/LRA/PostsecondaryAuth/psa.html
Texas	TX	Texas Higher Education Coordinating Board 1200 E. Anderson Lane Austin, TX 78752 Phone (512) 427-6223 Phone: (512) 427-6101 Fax: (512) 427-6127 Email: van.davis@theeb.state.tx.us Website: http://www.theeb.state.tx.us/	Texas Higher Education Coordinating Board Student Complaints page http://www.theeb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D Title 19 of the Texas Administrative Code, Sections 1.110-1.120: http://info.sos.state.tx.us/pls/pub/readtac\$ext.ViewTAC?tac_view=5&ti=19&pt=1&h=1&sch=E&rl=Y
Utah	UT	Utah Division of Consumer Protection 160 East 300 South, 2nd Floor P.O. Box 146704 Salt lake City, Utah 84114-6704 Phone: 801.530.6601 Fax: 801-530-6001 Email: mwinegar@utah.gov Website: http://consumerprotection.utah.gov/complaints/index.html BS Nursing student complaints: Utah Division of Occupational and Professional Licensing: Phone: 801-530-6630 Email: DOPL@utah.gov Website: http://www.dopl.utah.gov/investigations/complaint.html	Utah Division of Consumer Protection http://consumerprotection.utah.gov/complaints/index.html BS Nursing student complaints: Utah Division of Occupational and Professional Licensing: http://www.dopl.utah.gov/investigations/complaint.html
Vermont	VT	Vermont Department of Education 120 State Street Montpelier, VT 05620 Phone: (802) 828-5402 Email: cathy.hilgendorf@state.vt.us Website: http://www.education.vermont.gov/new/html/mainboard.html	Vermont Department of Education http://education.vermont.gov/new/pdfdoc/pgmpostsecondary/EDU-ComplaintResolutionStatementforPostsecondaryEducationMatters.pdf
Virginia	VA	State Council of Higher Education for Virginia Private and Out-of-State Postsecondary Education James Monroe Building Ninth Floor 101 North 14th Street Richmond, VA 23219 Phone: (804) 371-2938 Email: lindawoodley@schev.edu or	State Council of Higher Education for Virginia http://www.schev.edu/students/studentcomplaint.asp

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Washington	WA	Washington Student Achievement Council P.O. Box 43430 917 Lakeridge Way Olympia, WA 98504-3430 Phone: (360) 753-7866 Phone: (360) 753-7869 Phone: (360) 753-7800 Fax: (360) 753-7808 Email: michaelb@hecb.wa.gov or kareno@hecb.wa.gov or info@hecb.wa.gov or belmav@hecb.wa.gov Website: http://www.hecb.wa.gov/	Washington Student Achievement Council http://www.wtb.wa.gov/PCS_Complaints.asp
West Virginia	WV	West Virginia Higher Education Policy Commission 1018 Kanawha Boulevard East Suite 700 Charleston, WV 25301 Phone (304) 558-0262 Phone: (304) 558-0699 Fax: (304) 558-1011 Email: stotler@hepc.wvnet.edu or schumaker@hepc.wvnet.edu or noland@hepc.wvnet.edu Website: http://www.hepc.wvnet.edu	West Virginia Higher Education Policy Commission http://wvhepcnew.wvnet.edu/index.php?option=com_content&task=view&id=224&Itemid=0
Wisconsin	WI	Wisconsin Educational Approval Board (EAB) Phone: (608)267-7733 Email: david.dies@eab.state.wi.us Website: http://www.heab.state.wi.us/	Wisconsin Educational Approval Board (EAB) http://eab.state.wi.us/resources/complaint.asp
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